# **MALAVIKA MANOJ**





ACADEMIC PROFILE			
PGDM Marketing	7.90 CGPA	Jagdish Sheth School of Management, Bengaluru	2025
B.Com	67.40%	Chinmaya College of Arts, Commerce & Science, Kochi	2022
Class XII (CBSE)	65.80%	Gregorian Public School, Kochi	2019
Class X (CBSE)	87.40%	Gregorian Public School, Kochi	2017

#### **AREAS OF STUDY**

Social Media Marketing, E-Commerce Category Management, Business Strategy Simulation

**INTERNSHIP(S)** 13 Months

Marketing Management, Digital Marketing, Design Thinking, Brand Management & MarCom, Consumer Behavior, Marketing Analytics,

**EdLightened** August 2023 - Present Sales and Marketing Intern

- Led strategic marketing efforts at Edlightened, boosting enrollments and revenue by over 1,00,000 Rupees through personalized course promotions.
- Conducted detailed market research to pinpoint the specific needs and preferences of our target audience.
- Enhanced customer satisfaction and built strong relationships with prospective students.
- Contributed to expanding Edlightened's presence in the competitive business education market.

### Jagdish Sheth School of Management, Bengaluru

**Digital Marketing Intern** 

**February 2024-July 2024** 

- Prototyped new webpages and developed engaging website content.
- Optimizing social media posts for search engines.
- Developed and designed visually appealing static and carousel posts for social media platforms using Canva.
- Worked on Website Optimization (Analyzed Website traffic through tools like Google Seach Console, Google Analytics, SEMrush and Hotjar).
- Increased Average Website User Engagement time by 60%.

### **ACADEMIC PROJECT(S)**

#### Social Media Marketing Project – Launching a new brand

- Developed Wicky Bear Candles, a brand specializing in homemade, eco-friendly scented candles.
- Conducted thorough consumer demand analysis using various reports; defined target audience and buyer personas.
- Devised comprehensive content strategies for multiple platforms.
- Launched and managed a business Instagram page for Wicky Bear Candles.
- Designed static posts, carousel posts, and an Instagram reel using Canva.
- Executed paid media campaigns on Meta, including ad creation and budget management.

### **Managing Online Stores Project**

- Launched a live Shopify website for a new brand, Bloom Luxe, which offers four different cold cream variants.
- Conducted keyword research using Google Keyword Planner, Google Trends, and Google Tag Manager to select optimal products and
- Managed two live advertising campaigns on Google Ad Manager for Bloom Luxe's products.
- Monitored and analyzed campaign metrics using Google Analytics and Google Search Console.
- Utilized Google Search Console for SEO optimization. Demonstrated skills in e-commerce management, web development, and market analysis. (https://www.bloomluxe.in/)

#### Design Thinking

- Leveraged design thinking principles to address critical challenges in the hygiene and service operations of Five Star Chicken, a fast-food
- Conducted a comprehensive analysis of existing processes and identified key pain points affecting both customer experience and operational
- Successfully showcased our ability to innovate and address real-world challenges.

# **CERTIFICATIONS**

	<ul> <li>Fundamentals of Digital Marketing</li> </ul>	Google	2024
	• SQL	EdLightened	2024
	<ul> <li>Python</li> </ul>	EdLightened	2024
	<ul> <li>Data Visualization &amp; Business Intelligence</li> </ul>	EdLightened	2023
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### **POSITIONS OF RESPONSIBILITY**

## JAGSoM. Bengaluru

### **Member - ICKC Committee**

2023-2025

- Drafted plans for various activities and organized them efficiently
- Communicated and coordinated committee initiatives effectively.

### Chinmaya College of Arts, Commerce & Science, Kochi

# Vice Chairperson, College Union

2021-2022

- Led successful execution of various college events, demonstrating strong organizational and leadership skills.
- Oversaw detailed event planning and delegated tasks effectively to union members.
- Effectively bridged communication between students and management, fostering a collaborative environment through strong communication and interpersonal skills.
- Developed problem-solving abilities through effective conflict resolution and decision-making.

#### **ACCOMPLISHMENTS**

# **Competitions and Activities**

- Winners in the Brand Promotion Competition.
- Secured 1st place in Social Media Marketing Project.
- Secured 3<sup>rd</sup> in Managing Online Stores Project for creating an e-commerce business from scratch.

**SKILLS** 

Canva, MS-Excel, PowerBI, SQL, Python